

Surplus & Circularity Solutions

*A practical route for stock handling
across the logistics sector*



Industry Challenges

Operational challenges facing UK businesses

- Rising volumes of textiles waste & mixed surplus stock
- Increasing e-waste, & higher compliance risk
- Emerging regulations, including Textiles EPR & takeback expectations
- Warehouse & logistics capacity under sustained pressure
- Growing consumer demand for visibility on sustainability and social value

What's changing:

- New circularity & compliance models emerging
- Accelerated Textiles EPR consultations (WRAP, BRC)
- Secure tech reuse now critical for ESG and brand protection



**EXTENDED PRODUCER
RESPONSIBILITY (EPR)**

Reuse remains the strongest environmental route, & BHF provides full transparency & social value

About British Heart Foundation (BHF)

As the UK's largest charity retailer and the biggest independent funder of cardiovascular research, BHF partners with businesses to turn surplus resale-ready stock into social impact

Our Capabilities:

- UK-wide retail network across four nations
- Market-leading online resale platform
- UK wide logistics network
- Established partnerships with diverse sectors including major retailers, brands, and facilities management sectors
- Proven capacity to manage surplus stock at scale (Diverse categories)
- Ability to accept and re-sell almost any category of product
- Working collaboratively to identify the most appropriate solution for each opportunity

Every partnership helps fund lifesaving research into heart & circulatory diseases

Why Businesses choose BHF

Free UK wide collection service

Reduces pressure on warehouse and logistics capacity

Provides a trusted, charity-led route aligned with brand values

Supports business sustainability & ESG commitment

Offers a simple low-resource solution for managing quality surplus & end-of-line stock

Demonstrates responsible & transparent corporate practice to customers & stakeholders

Generates meaningful community impact alongside commercial activity



A trusted, practical, and sustainable route for businesses

BHF and Circular Business Models

BHF offers practical solutions to help businesses manage surplus stock :



Managing Surplus Stock Responsibly

UK-wide collection for mixed volumes with logistics partners, offering flexible, ethical solutions for fashion, tech, homeware, & more.



Tech Donation Solutions

Secure, compliant reuse of surplus technology, with certified data erasure, with full audit trail.



Takeback Programmes & Compliance

In-store and online takeback solutions to prepare for upcoming Textiles EPR regulations.



Transparent ESG Reporting

Clear reporting on volumes, reuse outcomes to support EPR & B Corp objectives.

Our services include:

- Free UK-wide collection
- Circular economy programmes
- ESG-ready reporting

Designed to make surplus stock management simple, compliant, and impactful

Surplus Stock Solutions

Free UK-wide collection of quality (surplus, terminal & sample stock)

Broad category handling (fashion, home, tech and more)

Extensive national retail estate & market-leading online platforms

Brand safe ethical resale routes that protect business reputation and maximise social impact

Turning excess into impact, ethical, brand-safe routes for surplus stock



What BHF can offer as your takeback partner

- 1 **Alignment with your brand values;** enhancing your reputation & reflecting your tone of voice
- 2 **Enhancing customer engagement & loyalty;** helping you drive footfall, repeat purchases with a measurable ROI
- 3 **Operational simplicity;** minimal disruption to existing processes with clear guidance on logistics, transport, & reporting
- 4 **Transparent reporting;** clear data on volumes, reuse & recycling outcomes to support ESG and EPR reporting
- 5 **Brand protection;** Assurance that donated items will not end up in 'unauthorised' channels & secure handling of any branded goods



Driving loyalty, protecting reputation, and simplifying sustainability

Secure & Compliant – Tech Donation Solutions

The Challenge:

- The UK generates over **1.4 million tonnes** of e-waste annually
- **Poor handling** creating data security ESG and compliance risks
- Businesses need secure, responsible routes for surplus technology

What We Do:

- **UK-wide collection** of surplus and pre-used tech and devices
- **Certified data erasure** to **guarantee complete security**
- Compliance with **recognised global standards and certifications**
- Secure handling with full data and compliance reporting

Why It Matters:

- Protects sensitive data and **brand reputation**
- **Reduces e-waste** and supports ESG goals,
- Extends device life and funds lifesaving research



Secure, compliant tech donation that protects data and supports sustainability

Transparent Reporting

What We Provide:

- EPR-and ESG-ready reporting aligned to business requirements
- Clear data on volumes collected, resale performance, and environmental outcomes
- Regular, consistent updates in structured formats

Why It Matters:

- Supports internal audits, & stakeholder communication
- Demonstrate measurable environmental & social impact

Clear data. Real impact

Beyond Sustainability – Creating Social Value

How partnerships with BHF go further

- Ethical, brand-safe routes for resale-ready surplus stock
- Circular solutions that deliver meaningful outcomes
- Turning surplus into a social impact story that inspires customer loyalty

- Support for community health initiatives (e.g CPR / RevivR training)
- Opportunities for colleague volunteering & engagement
- Measurable social value beyond environmental metrics
- Provides ongoing stewardship

Partnering with BHF to deliver social outcomes

Business Benefits of Partnering with BHF

Reduce surplus
stock

Free up
valuable space

Support the
circular
economy

Deliver your ESG
& EPR Goals

Deliver measurable results

Next Steps

Contact

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Let's explore how BHF can support your business