# CLEAR

**CENTRE FOR LOGISTICS, EDUCATION AND RESEARCH** 

# THE FUTURE IS CLEAR

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Providing quality learning and development for supply chain organisations.

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# Welcome from our Chair

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The logistics and supply chain sector is one of the cornerstones of the UK economy, with the number of warehousing premises doubling over the last decade according to the latest census data from the Office for National Statistics. Driven partly by a rise in online shopping that gained traction during the pandemic, the East Midlands was the location for around one fifth of the total investment in warehouse construction in the UK.

Investment in infrastructure has fuelled employment growth and sector businesses are striving to improve productivity and efficiency as they combat the current challenging economic circumstances. The Centre for Logistics, Education and Research (CLEAR) was developed to meet the skills and training needs of those businesses. With a base at the heart of Magna Park in Leicestershire, CLEAR aims to provide skills training and professional development at all levels enabling the sector to build its agility, flexibility, and resilience.

Developed through a partnership between industry and education, CLEAR is led by North Warwickshire and South Leicestershire College (NWSLC) and industry partners GLP and Wincanton.

The CLEAR programme of skills training encompasses sector-specific qualifications as well as the horizontal skills that all businesses require including digital, business, leadership, finance, and health & safety. Training will be delivered flexibly to meet the needs of businesses and can be delivered on your premises, at CLEAR's Magna Park base, Bittesby House, online and in the classroom.

We hope that CLEAR will be able to assist you in the development of your workforce and look forward to working with you.

Marion Plant OBE FCGI, Principal and Chief Executive of NWSLC and Chair of CLEAR Partnership

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## **Business Support**

		DURATION	COURSE TYPE				
PROGRAMME	LEVEL		Apprenticeship	Online Learning Programme	Face to face delivery	Optional blended /face to face	
Award in Emergency First Aid at Work RQF	3	ı day			$\checkmark$		
Business Administrator	3	18 months	$\checkmark$			$\checkmark$	
Customer Service Practitioner	2	12 months	$\checkmark$			✓	
Customer Service Specialist	3	15 months	$\checkmark$			$\checkmark$	
Emergency First Aid at Work (Novice/Re-qual)	1	ı day			$\checkmark$		
Equality and Diversity	2	6-12 weeks		$\checkmark$			
HR Consultant Partner	5	36 months	$\checkmark$			$\checkmark$	
HR Support	3	18 months	$\checkmark$			$\checkmark$	
Information, Advice and Guidance	2	6-12 weeks		$\checkmark$			
Learning and Development Consultant Business Partner	5	18 Months	✓			~	
Learning and Development Practitioner	3	18 months	✓			~	
Marketing Assistant	3	18 months	$\checkmark$			$\checkmark$	
Mental Health Champions		ı day			$\checkmark$		
Mental Health First Aid and Advocacy in the Workplace	2	6-12 weeks		$\checkmark$			
Mental Health First Aid/Suicide First Aid		1-2 days			$\checkmark$		
Principles of Business Administration	2	6-12 weeks		$\checkmark$			
Principles of Customer Service	2	6-12 weeks		$\checkmark$			
Senior People Professional	7	36 months	$\checkmark$			$\checkmark$	
Sleep Awareness		ı day			$\checkmark$		

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## Business Support (Cont)

PROGRAMME		DURATION	COURSE TYPE			
	LEVEL		Apprenticeship	Online Learning Programme	Face to face delivery	Optional blended /face to face
Understanding Data Protection and Data Security (GDPR)	2	6-12 weeks		$\checkmark$		
Understanding Workplace Violence and Harassment	2	6-12 weeks		~		

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#### **Continuous Improvement**

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PROGRAMME	LEVEL	DURATION	Apprenticeship	Online Learning Programme	Face to face delivery	Optional blended /face to face
Core Cl	5	ı day			$\checkmark$	
DMAIC		1 day			$\checkmark$	
Improvement Practitioner Apprenticeship	3	16 months	$\checkmark$			
Improvement Specialist Apprenticeship	4	18 months	$\checkmark$			
Improvement Technician Apprenticeships		12-15 months	$\checkmark$			
Kaizen Event		5 days			$\checkmark$	
Lean Workshop - 5S		ı day			$\checkmark$	
Lean Workshop - Flow		2 days			$\checkmark$	
Value Steam Mapping Workshop		ı day			$\checkmark$	
White-Belt for Sponsors		ı day			$\checkmark$	

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## Digital

			COURSE TYPE			
PROGRAMME	LEVEL	DURATION	Apprenticeship	Online Learning Programme	Face to face delivery	Optional blended /face to face
	1					
CompTIA A+	2	6-12 weeks		$\checkmark$		
CompTIA Cyber Security Analyst (CYSA+)	5	12-16 weeks		$\checkmark$		
CompTIA IT Fundamentals	2	6-12 weeks		$\checkmark$		
CompTIA Network+	3	12–16 weeks		$\checkmark$		
CompTIA Security+	4	12–16 weeks		$\checkmark$		
Digital Marketer	3	18 months	$\checkmark$			
Digital Skills for Work	2	6-12 weeks		$\checkmark$		
Introduction to Digital Skills	1	6-12 weeks		$\checkmark$		
Software Developer	4	24 months	$\checkmark$			
Software Development Technician	3	18 months	$\checkmark$			

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## **Engineering and Manufacturing Operations**

PROGRAMME		VEL DURATION	COURSE TYPE			
	LEVEL		Apprenticeship	Online Learning Programme	Face to face delivery	Optional blended /face to face
AutoLive – Lean Manufacturing Training	2	Half day			$\checkmark$	$\checkmark$
Forklift Truck and Powered Access Engineering Technician	3	36 months	$\checkmark$			
Lean Manufacturing Operative incl. AutoLive	2	11 months	$\checkmark$			
Maintenance and Operations Engineering Technician	3	36 months	$\checkmark$			

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## **Environmental Sustainability**

PROGRAMME				COURSE TYPE			
	LEVEL	DURATION	Apprenticeship	Online Learning Programme	Face to face delivery	Optional blended /face to face	
Emergency Spill Response Training		1 day		$\checkmark$	$\checkmark$	$\checkmark$	
Environmental Sustainability Skills for Managers (IEMA)		2 days		✓	$\checkmark$	✓	
Environmental Sustainability Skills for the Workforce (IEMA)		1 day		✓	$\checkmark$	✓	
IEMA Foundation Certificate in Environmental Management		5 days		~	$\checkmark$	✓	

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### Finance

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		LEVEL DURATION	COURSE TYPE			
PROGRAMME	LEVEL		Apprenticeship	Online Learning Programme	Face to face delivery	Optional blended /face to face
AAT Advanced Diploma in Accounting	3	26-52 weeks		$\checkmark$		
AAT Foundation Certificate in Accounting	2	26-52 weeks		~		
Accounts / Finance Assistant	2	12 months	$\checkmark$			
Assistant Accountant	3	18 months	$\checkmark$			

### Health & Wellbeing

PROGRAMME			COURSE TYPE				
	LEVEL	DURATION	Apprenticeship	Online Learning Programme	Face to face delivery	Optional blended /face to face	
Award in Emergency First Aid at Work	3	1 day			$\checkmark$		
Mental Health First Aid Champions		1 day		$\checkmark$	$\checkmark$	$\checkmark$	
Mental Health First Aid/ Suicide First Aid		1-2 days		$\checkmark$	$\checkmark$	$\checkmark$	
Sleep Awareness		1 day		$\checkmark$	$\checkmark$	$\checkmark$	

### **Mechanical Handling Equipment**

PROGRAMME		COURSE TYPE				
	DURATION	Apprenticeship	Online Learning Programme	Face to face delivery	Optional blended /face to face	
IPAF Courses	1 day			$\checkmark$		
MHE Awareness – Colleagues	ı day			$\checkmark$	$\checkmark$	
MHE Courses	1-5 days			$\checkmark$		
MHE Managers and Supervisors suitability – MHE awareness for managers and supervisors	1 day			$\checkmark$	$\checkmark$	
RTITB Accredited Training: A, B, D, E, F, M, P, Z, MEWP Group	10 days			$\checkmark$		

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#### **Operational Managers**

		LEVEL DURATION	COURSE TYPE				
PROGRAMME	LEVEL		Apprenticeship	Online Learning Programme	Face to face delivery	Optional blended /face to face	
Certificate in Principles of Leadership and Management	3	16-20 weeks		$\checkmark$			
Lean Management Techniques	2	6-12 weeks		$\checkmark$			
Team Leader / Supervisor	3	12 months	$\checkmark$				
Understanding Business Improvement Techniques	2	6-12 weeks		$\checkmark$			

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"As clients demand increased efficiencies, higher safety standards and greater sustainability, we need to act smarter as a sector and make sure that we are attracting, developing and retaining the highly skilled individuals on which our business relies."

**Dean Clamp,** Group Operations Director at Wincanton.

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## **Planning and Supply Chain Operations**

			COURSE TYPE			
PROGRAMME	LEVEL	DURATION	Apprenticeship	Online Learning Programme	Face to face delivery	Optional blended /face to face
Employability Skills for Working in Transport and Logistics	1	2 weeks		$\checkmark$		
Express Delivery Operative	2	12 months	$\checkmark$			
Principles of Warehousing and Storage	2	6-12 weeks		✓		
Sector Based Work Academy – Warehousing and Logistics	1	2-3 weeks			✓	
Supply Chain Warehouse Operative	2	12 months	$\checkmark$			
Supply Chain Practitioner (FMCG)	3	30 months	$\checkmark$			
Transport Planning Technician	3	36 months	$\checkmark$			

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### Quality

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PROGRAMME	LEVEL	DURATION	COURSE TYPE			
			Apprenticeship	Online Learning Programme	Face to face delivery	Optional blended /face to face
Award in Education and Training	3	5 days			$\checkmark$	$\checkmark$
Award in Food Safety in Catering/Retail/ Manufacturing	2			$\checkmark$	$\checkmark$	$\checkmark$
Award in the Internal Quality Assurance of Assessment Processes and Practice	4	2 days			$\checkmark$	✓
Certificate in Assessing Vocational Achievement	3	3 days			$\checkmark$	$\checkmark$
ISO 9001: 2015 QMS Internal Auditor		2 days		$\checkmark$	$\checkmark$	$\checkmark$
Light Assessment Training		8 hours		$\checkmark$	$\checkmark$	$\checkmark$
Noise Assessment		2 days		$\checkmark$	$\checkmark$	$\checkmark$

## Safety

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PROGRAMME	LEVEL	DURATION	COURSE TYPE			
			Apprenticeship	Online Learning Programme	Face to face delivery	Optional blended /face to face
Accident Investigation		1 day		$\checkmark$	$\checkmark$	$\checkmark$
An Introduction to the Carriage of Dangerous Goods by Road		Half day		$\checkmark$	$\checkmark$	$\checkmark$
An Introduction to the Carriage of Dangerous Goods by Sea		Half day		$\checkmark$	$\checkmark$	$\checkmark$
Collision Investigation Awareness		2 days		$\checkmark$	$\checkmark$	$\checkmark$
Control of Contractors		ı day		$\checkmark$	$\checkmark$	$\checkmark$
COSHH Awareness		ı day		$\checkmark$	$\checkmark$	$\checkmark$
Fire Marshal Training		3-4 days		$\checkmark$	$\checkmark$	$\checkmark$
IOSH Managing Safely		3 days		$\checkmark$	$\checkmark$	$\checkmark$
Legionella Training – Responsible Persons		1 day		$\checkmark$	$\checkmark$	$\checkmark$
Level 2 Award in Principles of Manual Handling	2	1-2 days		✓	$\checkmark$	$\checkmark$
Level 2 HACCP	2	ı day		$\checkmark$	$\checkmark$	$\checkmark$
Level 3 HACCP	3	2 days		$\checkmark$	$\checkmark$	$\checkmark$
NEBOSH Certificate in Fire Safety	3	5 days		$\checkmark$	$\checkmark$	$\checkmark$
NEBOSH National General Certificate in Occupational Safety and Health	3	10 days		~	$\checkmark$	$\checkmark$
Risk Assessment		1 day		$\checkmark$	$\checkmark$	$\checkmark$

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# **About our partners**

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The Centre for Logistics, Education and Research (CLEAR) has been developed through a partnership between industry and education. Skills and training programmes have been designed by a collaboration of all partners with the logistics and supply chain sector in mind.

#### NWSLC NORTH WARWICKSHIRE & SOUTH LEICESTERSHIRE COLLEGE

North Warwickshire and South Leicestershire College (NWSLC) is a leading college group based in the Midlands. The group has seven Campuses located across Leicestershire and Warwickshire. Through the shared Mission, 'to achieve success through learning', the college is committed to working in partnership with local, regional, and national employers to ensure it delivers the skills training that industry needs today and in the future. NWSLC is a corporate member of the Chartered Institution for Further Education incorporated by Royal Charter October 2015.

nwslc.ac.uk

#### Wincanton

Wincanton is a leading supply chain partner for British business, providing supply chain solutions up and down the country. Through a wealth of experience and knowledge, Wincanton provides business critical services including storage, handling and distribution; high volume eFulfilment; retailer 'dark stores'; two-person home delivery; fleet and transport management; and network optimisation for many of the UK's best-known companies. Wincanton work closely with its customers to understand their markets, so they can deliver the right solutions that suit their brand. Wincanton is active across a range of markets including food and consumer goods; retail and manufacturing; eCommerce; the public sector; major infrastructure; building materials; fuel; and defence. With almost 100 years' heritage, the 20,300-strong team operates from more than 200 sites across the country, utilising 8,500 vehicles. Learning from the UK's leading supply chain partner will empower you to effectively implement a culture of care in your workplace.

#### wincanton.co.uk

## GLP

GLP is a leading global investment manager and business builder in logistics, real estate, infrastructure, finance, and related technologies. Our combined investing and operating expertise allow us to create value for our customers and investors. We operate across Brazil, China, Europe, India, Japan, the U.S., and Vietnam and have more than US\$120 billion in assets under management in real estate and private equity funds.

#### www.glp.com

Our European operating portfolio consists of more than 5.6 million SQ M across the strategic logistic markets, which is 98% leased to blue chip customers such as Amazon, DHL and XPO Logistics. In addition, GLP Europe has a prime land bank which allows for the development of an additional 4 million SQ M.

www.glp.com/eu

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